

<b>Job title</b>	<i>Mobile Health Engagement Coordinator</i>
<b>Reports to</b>	<i>Assistant Operations Director for Urban Drug User Health</i>

### **Job purpose**

Under the Assistant Operations Director for Urban Drug User Health, the *Mobile Health Engagement Coordinator* is responsible for working as part of a team to implement innovative engagement efforts for Tapestry's outreach efforts in Hampden County, with a focus on people who inject drugs and with others at high risk for HIV.

This position is part of a team whose goal is to identify, access and support people who inject drugs and others at high risk for overdose and HIV and further connect them to Tapestry services and care. As a member of that team, they will be responsible for coordinating an ongoing outreach schedule to provide regular mobile services in Springfield and other Western MA towns as needed. They will conduct daily outreach with other Harm Reduction staff and will be the primary driver for the Tapestry owned vans and the RV, overseeing all administrative and maintenance duties related to the outreach vehicles.

The Mobile Health Engagement Coordinator must have experience with harm reduction techniques and be comfortable applying them as needed.

### **Duties and responsibilities**

#### **Mobile Health Engagement**

1. Identify injection drug users that are not accessing Tapestry's brick and mortar harm reduction sites in Hampden County through innovative outreach efforts.
2. Be the primary driver of the Tapestry owned vehicles and provide remote syringe services, overdose prevention and Narcan distribution, and other harm-reduction based interventions throughout Springfield.
3. Collaborate with peers, local agencies, and key leaders in the field to provide effective harm reduction mobile outreach in Springfield and in other areas of Hampden County when needed.
4. Collaborate with the Tapestry harm reduction sites in Hampden County and provide client transportation to local substance use treatment as needed.
5. Conduct other forms of engagement in Hampden County as it relates to engaging PWIDs.
6. Provide Mobile Health outreach in other locations throughout Western MA, as needed by other Tapestry harm reduction programs.

#### **Community Engagement and Collaboration**

1. Attend regional/local community meetings and events that serve to enhance the agency's role in the community and advertise our services.
2. Develop contacts throughout the area, including community leaders, agency staff, referral sources, business owners, and other key leaders to enhance our abilities to access people at high risk for overdose and infections transmissible through injection drug use.
3. Conduct presentations in various community sites, such as correctional facilities, drug treatment programs, bars, homeless shelters, and other gathering sites of targeted population as it relates to PWIDs.

## **Client Engagement**

1. Connect with active drug users that are not accessing Tapestry services.
2. Collaborate with PWIDs to better access people at high risk for overdose and at high risk for infections transmissible through injection drug use.
3. Identify barriers that PWIDs face (internal and external) to full participation in community resources and develop strategies with PWIDs to overcome those barriers.
4. Promote self-advocacy by assisting PWIDs to have their voices fully heard; their needs, goals and objectives established as the focal point of rehabilitation and clinical services.

## **Administrative Duties**

1. Oversee all data gathering activities related to mobile outreach in Hampden County.
2. Maintain project logs, reports and records in appropriate files and database(s).
3. Attend regular meetings of Tapestry.

## **Other**

1. Regularly drive and schedule ongoing maintenance for the agency owned RV and vans.
2. Involve priority populations in the design, implementation and evaluation of Mobile Health activities.
3. Provide direct service as needed.

*Perform other duties as requested*

## **Qualifications**

### **Required Qualifications:**

1. Driving history with no to minimal traffic violations within the past three years
2. Demonstrated skills in community education
3. Knowledge of priority populations at risk for opioid related overdoses. Knowledge of HIV/AIDS and Harm Reduction principles and practices.
4. Computer proficiency in MS Word, Excel and Access
5. Ability to be creative and flexible schedule to adapt to the needs of the community, program and participants
6. Valid Massachusetts Driver's License
7. Access to reliable transportation and the ability to travel regularly
8. Ability to work independently and as part of a team
9. Able to carry out typical administrative functions
10. High School Graduate or equivalent
11. Willingness to be trained in blood draws and provide HIV, HCV and STI testing and counseling
12. Excellent verbal and written communication and interpersonal skills
13. Support the mission and goals of the agency.

### **Preferred Qualifications:**

1. Experience with street outreach and community engagement
2. Bi-lingual Spanish/English desired
3. Trainer in Narcan education and distribution
4. Experience with blood draws
5. 3-5 years' experience working directly with individuals struggling with Substance Use Disorder.

\*Individuals with relevant personal experience strongly encouraged to apply\*

**Working conditions**

Evening and weekend availability required. Position schedule dependent on needs of participants and programs. Potential exposure to blood borne pathogens. Direct exposure to shooting galleries, bars, clubs and other areas where high risk sex and drug use regularly occur required. Ability to lift items under 40 lbs. required. Ability to sit at a desk and conduct basic administrative duties. Ability to deal with stressful situations.

**Direct reports**

Assistant Operations Director for Urban Drug User Health

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<b>Approved by:</b>	<i>Nicole Guidi</i>
<b>Date approved:</b>	<i>05/22/19</i>